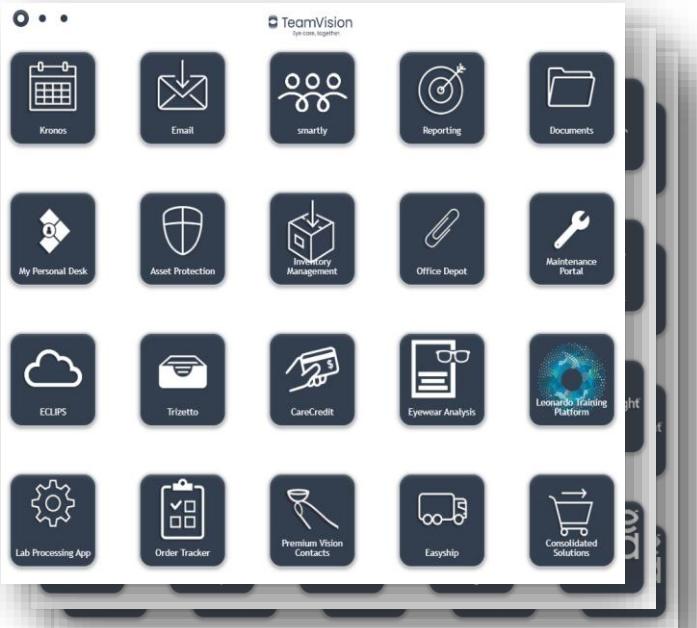


# CIAO! TOOLKIT

## Applications & Log-Ins



### Network Credentials

Username: EssilorLuxottica ID

Password: 12 Characters\*

### Important Contacts:

#### TVOps Email

TVOps@teamvisionteam.com

#### Store Systems Support (sss)

- Use OneLink App from Toolkit
- Call 1 (833) 467-4243

#### Store Maintenance Portal

Log in with Network credentials

- May take 2 weeks for portal access
- Emergencies, call: (513)765-3500
- Flood, fire, broken windows, etc.

#### Command Center

1 (866) Lux-Help (Option 6)

- Break-in, robbery, etc.

**Field Leader- Jean Toledo**  
JToledo@teamvisionteam.com

**HR Business Partner- Lois Paul**  
RLPaul@luxotticaretail.com

### Email:

**Outlook, O365, Teams** | Username: [ELID@essilorluxottica.id](mailto:ELID@essilorluxottica.id) | Password: Network Credentials

**Extensis Employees** | Username: CXXXXX.ext@teamvisionteam.com | Password: Network Credentials

T176	Southeast Eye Group Hiawassee	SoutheastEGHiawassee@teamvisionteam.com	<a href="mailto:T176Manager@Teamvisionteam.com">T176Manager@Teamvisionteam.com</a>
T177	Southeast Eye Group Blairsville	SoutheastEGBlairsville@Teamvisionteam.com	<a href="mailto:T177Manager@Teamvisionteam.com">T177Manager@Teamvisionteam.com</a>
T178	Southeast Eye Group Clayton	SoutheastEGClayton@Teamvisionteam.com	<a href="mailto:T178Manager@Teamvisionteam.com">T178Manager@Teamvisionteam.com</a>

# CIAO! TOOLKIT

## Applications & Log-Ins

### Systems:

**RevolutionEHR** | Username: Provided prior to integration | Password: unique password set by you

**Ciao Optical!** | Username: ELID | Password: unique password set by you

- TeamVision2025! during Integration week

**NOVG** | Username: ELID | Password: unique password set by you

**Trizetto** | Username: ELID | Password: unique password set by you

**Insurance Portals** | You may receive new log in credentials (if so, these will be provided)

**Lab Processing Application** | Username: ELID | Password: unique password set by you | Site: TXXX

**Order Tracker** | Username: ELID | Password: unique password set by you

**Kronos** | Username: ELID | Password: unique password set by you

**OneLink** | Username: ELID | Password: unique password set by you

**Inventory Management** | Username: ELID | Password: unique password set by you

**CareCredit** | Username: TXXXManager | Password: TeamVision2025\$

- Contact CareCredit for password reset (if you are referred back to system admin reach out to [TVOps@teamvisionteam.com](mailto:TVOps@teamvisionteam.com))

**VisionWeb/Custom Eyes** | Username: TeamV-TXXX | TeamV-TXXX

### Supplies & Expenses:

**Central Purchasing (CP)**: Network credentials to log in through Inventory Management (once logged in, assign your location)

**Concur**: Network credentials to log in but must set up account with T&E first

**Consolidated Solutions**: Username: T### Password: SolutionsTXXX

**Staples**: Username: TVT### Password: \$tapes1

**EasyShip**: EL ID & network credentials (once logged in, assign your location)

- Used to ship frames to lab and other locations

**UPS Campus Ship**: Username: TVT### Password: Welcome0001!

- Campus Ship is only used to order shipping supplies

**Regency Lighting**: 1-800-284-2024 X3000 and speak directly with a representative

### EHS Audits:

**CAMS (AP Icon)** | Username: TVT### | Password: welcome1